

Feintool's corporate policy covers the entire value chain via:

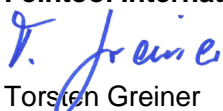
- technical customer advice and preparation of quotations
- development and sampling
- procurement of materials, services and operating resources
- production, order processing and shipping

Feintool is committed

- To comply with all laws, regulations and other binding obligations applicable to us, including the UN Sustainable Development Goals
- To maintain and promote the highest standards of information security in order to adequately protect confidential and personal data and information. To ensure integrity, availability and confidentiality to maintain the trust of our customers and business partners.
- To prioritize customer satisfaction
  - Through an error prevention culture throughout the value chain to avoid the occurrence of errors and error costs from the outset (zero error theory/ 0 ppm target) to thereby ensure the quality of products and services.
  - By adhering to agreements with customers regarding quality, quantity, deadline and price are met.
- To protect employees and the environment by continuously improving organization, procedures and processes:
  - by continuously improving our procurement and production processes, we ensure more sustainable operations and thus minimize the use of resources (water, energy, raw and auxiliary materials), reduce air and noise emissions, and reduce and recycle waste and wastewater
  - by continuously improving the energy performance of all our processes, we reduce energy consumption and the resulting CO2 emissions
  - by taking into account environmental and energy-related criteria in the procurement of energy sources (preference for renewable energies), products and services and in the selection and development of our suppliers
  - By maintaining and further developing a preventive safety organization by providing safe and healthy working conditions and continuously eliminating hazards / SGA risks (safety/health/occupational health, chemicals management)
  - Through consultation and participation of all employees and their representatives
  - By promoting quality, environmental and occupational safety awareness as well as energy-related behaviors of our employees and business partners through training and instructions
- To provide necessary human, technological and financial resources to maintain our integrated management system.

To ensure the implementation of these commitments, management systems - e.g. in accordance with ISO 9001, IATF 16949, ISO 14001, ISO 45001 and ISO 50001, TISAX - are implemented at our plants. These systems are used to derive objectives, implement processes, monitor the effectiveness of measures through regular internal audits and management reviews, and set improvement measures.

**Feintool International Holding AG**



Torsten Greiner  
CEO